## Lost ID & secret number for the online results service

If you have taken a Cambridge English exam but have lost your login details for checking your results online, please contact the centre where you took your exam and they will be able to re-issue these for you

## Viewing your exam result online

If you have taken one of our exams we want to make sure you receive your result as quickly as possible. By registering for our <u>Results Online</u> website you will be able to view your results as soon as they become available. You'll also receive an email letting you know that your results have been released.

You can register for the site at any point from when you receive your **Confirmation of Entry** from your exam centre; you do not need to wait until after the exam. You will need the **ID number** and **Secret number** shown on your Confirmation of Entry in order to register. If you haven't received or have lost these details, please <u>contact your exam</u> <u>centre</u> for assistance.

## Verifying your results

If you've been asked to prove that your Cambridge English results are genuine, advise your university, college or employer that they can verify results for most Cambridge English examinations free of charge online via the Cambridge English <u>Results Verification</u> <u>Service</u>.

The following Cambridge English exams can be verified this way:

- Cambridge English: Key (KET) and Key (KET) for Schools
- Cambridge English: Preliminary (PET) and Preliminary (PET) for Schools
- Cambridge English: First (FCE) and First (FCE) for Schools
- Cambridge English: Advanced (CAE)
- Cambridge English: Proficiency (CPE)
- Cambridge English: Business Certificates (all levels)
- Cambridge English: Financial (ICFE) (discontinued)
- Cambridge English: Legal (ILEC) (discontinued)
- Delta Module One

In order to verify your result, you'll need to provide the organisation with your **Candidate ID** and **Secret number**. The Candidate ID is a combination of letters and numbers (e.g. SIR094701) and the Secret number is a 4 digit PIN number (e.g. 8482).

Both numbers can be found on the **Confirmation of Entry** which you should have received when you registered for your exam. If you no longer have your Confirmation of Entry, please <u>contact your exam centre</u> as they will be able to reissue the details for you.

If your exam centre has closed or you hear from your employer or university that your exam is not available on Cambridge English Results Verification Service, please <u>contact us</u>.

If you are an organisation or institution and would like to verify a candidate's result, please follow instructions in <u>Verifying results - Process for recognising organisations</u>.

We cannot supply replacement verification details (**Candidate ID** and **Secret number**) to either the verifier or the candidate. These can be re-issued by the exam centre where the exam was taken.

#### Cambridge English Scale - Exam results explained

Results for most Cambridge English exams are now reported using the **<u>Cambridge</u> <u>English Scale</u>**:

- Cambridge English: Key, Key for Schools (from February 2016)
- *Cambridge English: Preliminary, Preliminary for Schools* (from February 2016)
- *Cambridge English: First, First for Schools* (from January 2015)
- Cambridge English: Advanced (from January 2015)
- *Cambridge English: Proficiency* (from January 2015)
- *Cambridge English: Business Certificates* (from February 2016)

Cambridge English Scale scores replace the candidate profile and standardised scores which were used previously and provide you with a more detailed break-down of how you performed in your exam.

For more information on the Cambridge English Scale click <u>here</u>.

For details of how results are reported for exams not listed above, check our website.

After your exam, you will be able to view your **Statement of Results** on the <u>Results</u> <u>Online</u> website. The results will be available by the date listed on your Confirmation of Entry. If you haven't received a Confirmation of Entry or details of how to register for the Results Online website, speak to your exam centre, who will be able to help you.

#### **Extended Certification**

#### What is extended certification?

Extended certification gives candidates recognition of the language skills they have demonstrated and a clearer picture of how results relate to the <u>Common European</u> <u>Framework of Reference</u> (CEFR) for Languages.

#### How does it work?

Extended certification is designed to give a clear indication of a candidate's true achievements.

Candidates who achieve an 'A' grade for:

• Cambridge English: First (FCE) (inc. for Schools)

- Cambridge English: Advanced (CAE)
- Cambridge English: Business Vantage (BEC Vantage) and Business Higher (BEC Higher)

or a 'Pass with Distinction' for:

- Cambridge English: Key (KET) (inc. for Schools)
- Cambridge English: Preliminary (PET) (inc. for Schools)
- Cambridge English: Business Preliminary

will receive a certificate at the CEFR level **above** the level the exam is mapped to.

Likewise, candidates who do not achieve a passing grade, but who still demonstrate a standard of English at the CEFR level **below** the level the exam is mapped to, will be awarded a certificate stating that level.

## An example of extended certification

If you are taking the *Cambridge English: Key (KET*) exam, which is designed to test English at CEFR level A2, you would:

- Receive a certificate stating that you have demonstrated an ability at CEFR level B1 if you achieved a 'Pass with Distinction'.
- Receive a certificate stating that you have demonstrated an ability at CEFR level A1 if you narrowly missed out on a 'Pass', but demonstrated that your English was at this level.

## Possible certificate outcomes for Cambridge English: Key (KET):

- **Pass with distinction**: *Cambridge English: Key (KET)* certificate stating you demonstrated ability at level B1 on the CEFR.
- **Pass with Merit or Pass**: *Cambridge English: Key (KET)* certificate level A2 on the CEFR.
- Level A1: A Cambridge English certificate stating that you demonstrated ability at level A1

## Understanding your results

For each exam we have created an **Understanding your results** document which helps to explain what your results mean.

To access this information, navigate to the <u>Exams</u> section of our website, pick your exam type and level, go to the *Results* section (on the left-hand menu), click on the *Statement of Results* tab and then open the PDF at the bottom of this section.

## My name is incorrect on my certificate

If the spelling of your name on your Cambridge English exam certificate is incorrect, an amended certificate can be provided for you within two years of the date of the examination. Please contact the <u>authorised exam centre</u> where you took your exam, as they can arrange for an amended certificate to be printed. Your centre will be able to advise you of any charges that may apply. You will need to return the incorrect certificate to your exam centre before an amended certificate can be produced.

# Amended certificates can only be produced within two years of the date of the examination.

If you have changed your name by deed poll or for reasons of marriage or divorce, the name on your certificate cannot be amended. The name on your certificate must reflect your name at the time you sat the exam.

#### When will my results be available?

Results for Cambridge English exams are released as quickly as possible within a period of time known as a **results release window**. All results are released as soon as they are ready, which is why some candidates may receive their results before others.

The length of the window depends on the exam you have taken, but it is usually around two weeks long. Results release windows for **paper-based exams** normally start around four to five weeks after the exam date. Results release windows for **computerbased exams** normally start about two weeks after the exam.

When you entered for your exam, your exam centre should have provided you with a Confirmation of Entry document, telling you the final date by which your results will be available. If you have not received your results by this date, please <u>contact your</u> <u>centre</u> who will be able to assist you.

## Please note that we are unable to release exam results any sooner than the dates of the results release window.

You can register for our <u>Results Online</u> website to receive an email as soon as your results are available. You can register using the ID and secret number on your Confirmation of Entry. If you have lost these details, please contact your centre and they will be able to reissue these for you. Click <u>here</u> for instructions on how to use our Results Online service.

#### Can I see my exam papers?

It is not possible to see your completed exam papers either before or after your results are issued. We are unable to release your exam papers or any other work that you completed as part of your exam to you. This is part of the **Cambridge Assessment English Regulations**, which you can view <u>here</u>.

After completing a Cambridge English exam, you will receive a **Statement of Results**. This document gives you lots of useful information about your performance in the exam, and is the extent to which we provide feedback regarding your exam performance. It is not possible, for example, to receive detailed feedback on individual questions and/or mistakes made in an exam.

From January 2015 *Cambridge English: First, First for Schools, Advanced* and *Proficiency* results are now reported using the <u>Cambridge English Scale</u>. From February 2016 *Cambridge English: Key, Key for Schools, Preliminary, Preliminary for Schools and Cambridge English: Business Certificates* results have also been reported on the Cambridge English Scale.

These examinations have improved versions of the Statement of Results, which include:

- Your result the final grade you obtained for your exam.
- Your overall score your overall Cambridge English Scale score for the whole exam.
- Your CEFR level the Common European Framework of Reference level that you achieved.
- Your individual component scores your Cambridge English Scale score for each of the skills measured by the exam; Reading, Writing, Listening, Speaking and Use of English. With these individual scores you can more easily see how you performed across the exam and which skills you may need to improve on.

More details on the **Cambridge English Scale** can be found by clicking <u>here</u>.

## Before they were migrated to the Cambridge English Scale, *Cambridge English: Key, Key for Schools, Preliminary, Preliminary for Schools, First, First for Schools, Advanced* and *Proficiency and Cambridge English: Business Certificates* were reported using standardised scores and the older style of Statement of Results

This document shows:

- your candidate result, based on your total score in all three papers
- a **graphical display of your performance** in each paper (shown against the scale Exceptional Good Borderline Weak)
- a **standardised score out of 100**, so you can see exactly how you performed. It has set values for each grade, allowing comparison across sessions of the exam.
- You can use the <u>score converter</u> to compare results reported before January 2015 (or February 2016) with Cambridge English Scale scores.
- If you have any concerns about your results, please speak to your exam centre, who can give you advice about the Results Enquiry process, should you wish to query your results.