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Centres wishing to enquire about candidates' results must request the results enquiry through the Cambridge English for Centres portal.

Stage 1 and Stage 2 enquiries are not applicable to Speaking tests.

The following services/stages are charged at the following prices (where an enquiry leads to a change of results the fee will be waived):

	GBP	EUR	USD
<b>Results Enquiries - Stage 1</b>	£22.00	€27.25	\$29.75
<b>Results Enquiries - Stage 2: B1 Preliminary and B1 Business Preliminary</b>	£65.75	€80.00	\$87.00
<b>Results Enquiries - Stage 2: other *</b>	£102.00	€123.00	\$134.00

**\* Stage 2 Results Enquiries are not available for Teaching Knowledge Test (TKT).**

**It is the centre's responsibility to invoice the candidate for a results enquiry.**

All candidates wishing to submit a Stage 2 enquiry must have received the outcome of their Stage 1 enquiry.

Outcomes for results enquiries:

- Stage 1 enquiries will be released within 5 working days of receipt.
- Stage 2 enquiries will be released within 15 working days of receipt.

Deadlines for results enquiries are shown per exam on the Cambridge English for Centres portal.

**Please note, candidates' results can go up or down or stay the same as a result of the enquiry.**

All submissions must be made by the Centre Exams Manager and cannot be accepted by telephone or directly from individual candidates.